

Wednesday, 6 September 2023

**ADULT SOCIAL CARE AND HEALTH OVERVIEW AND SCRUTINY
SUB-BOARD**

A meeting of **Adult Social Care and Health Overview and Scrutiny Sub-Board**
will be held on

Thursday, 14 September 2023

commencing at **2.00 pm**

The meeting will be held in the Meadfoot Room - Town Hall

Members of the Committee

Councillor Joyce (Chairman)

Councillor Billings

Councillor Johns (Vice-Chair)

Councillor Bryant

Councillor Long

Together Torbay will thrive

Download this agenda via the free modern.gov app on your [iPad](#), [Android Device](#)
or [Blackberry Playbook](#). For information relating to this meeting or to request a
copy in another format or language please contact:

Governance Support, Town Hall, Castle Circus, Torquay, TQ1 3DR

Email: governance.support@torbay.gov.uk - www.torbay.gov.uk

ADULT SOCIAL CARE AND HEALTH OVERVIEW AND SCRUTINY SUB-BOARD AGENDA

1. **Apologies**

2. **Minutes**

(Pages 4 - 7)

To confirm as a correct record the minutes of the meeting of the Adult Social Care and Health Overview and Scrutiny Sub-Board held on 17 August 2023.

3. **Declarations of Interest**

- a) To receive declarations of non pecuniary interests in respect of items on this agenda

For reference: Having declared their non pecuniary interest members may remain in the meeting and speak and, vote on the matter in question. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

- b) To receive declarations of disclosable pecuniary interests in respect of items on this agenda

For reference: Where a Member has a disclosable pecuniary interest he/she must leave the meeting during consideration of the item. However, the Member may remain in the meeting to make representations, answer questions or give evidence if the public have a right to do so, but having done so the Member must then immediately leave the meeting, may not vote and must not improperly seek to influence the outcome of the matter. A completed disclosure of interests form should be returned to the Clerk before the conclusion of the meeting.

(Please Note: If Members and Officers wish to seek advice on any potential interests they may have, they should contact Governance Support or Legal Services prior to the meeting.)

4. **Urgent Items**

To consider any other items that the Chairman decides are urgent.

5. **NHS Delivery - Building a Brighter Future Programme Update**

(Pages 8 - 21)

To receive a verbal update on delivery of the capital programme and re-design of the hospital together with an update on delivery of the new community diagnostic centre.

(Note: presented by the Deputy Chief Executive/Director of Transformation and Partnerships and the Building a Brighter Future Programme Director, Torbay and South Devon NHS Trust).

6. Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker (Pages 22 - 24)

To receive an update on the implementation of the actions of the Sub-Board and consider any further actions required (as set out in the submitted action tracker).

Minutes of the Adult Social Care and Health Overview and Scrutiny Sub-Board

17 August 2023

-: Present :-

Councillor Joyce (Chairman)

Councillors Billings, Johns (Vice-Chair), Long and Twelves

(Also in attendance: Councillor Tranter)

1. Apologies

It was reported that, in accordance with the wishes of the Conservative Group, the membership of the Sub-Board had been amended to include Councillor Twelves in place of Councillor Bryant for this meeting only.

2. Minutes

The minutes of the meeting of the Sub-Board held on 13 July 2023 were confirmed as a correct record and signed by the Chairman.

3. Thriving Communities Where People Can Prosper - Draft Strategy for Adult Social Care in Torbay

The Director of Adults and Community Services presented the Draft Strategy for Adult Social Care (as set out in the submitted report).

Members were informed that the Draft Strategy for Adult Social Care provided focus on the Council's approach for helping people with adult social care needs in Torbay to live the best life. It was noted particular emphasis had been placed on consultation of the draft Strategy and Healthwatch were thanked for their involvement and assistance with this.

The Director of Adults and Community Services responded to the following questions:

- Did the consultation and survey include bespoke communication with individuals who may have a protected characteristic; unemployed residents; homeless individuals; those in deprived areas and minority groups who might not be able to access care as quickly?
- How would the Council assist with enabling supported care and housing given the current economic climate?

- How would the Strategy be delivered and were there any measurable targets in place against which performance could be monitored?
- What alternative methods were available for individuals to access help in addition to the web based triage approach?

Resolved (unanimously):

That the Cabinet be advised that the Adult Social Care and Health Overview and Scrutiny Sub Board supports the Draft Adult Social Care Strategy and Cabinet be recommended:

1. to recommend to Council that the Strategy be included within the Council's Policy Framework;
2. that information concerning the website based approach for accessing care be provided to local Members of Parliament's offices and other information offices within Torbay;
3. that a briefing note be circulated to all Councillors with information concerning the website based approach for accessing care;
4. That Head of Policy, Performance and Community Engagement be instructed to publicise information about the approach to accessing care to inform wider communities
5. That the Head of Policy, Performance and Community Engagement be instructed to widen the inclusion of people with protected characteristics in future consultations and report back to the Adult Social Care and Health Overview and Scrutiny Sub-Board at a later date.

4. Draft Learning Disability Plan

The Director of Adults and Community Services presented the Draft Learning Disability Plan (as set out in the submitted report).

Members were informed that the Draft Learning Disability Plan had been developed to support the Council and local partners in delivering better outcomes and better lives for those residents in Torbay who have a learning disability.

Members questioned whether equality impact data was available to identify differential impacts on specific groups and were informed that this was not available because the current data system was an old system operating in an integrated environment. The current data system would be replaced or improved so that a better information base and analyses could be provided in future.

Members welcomed the succinct, precise and accessible way in which the Plan was written.

Resolved (unanimously):

1. That the Director of Adults and Community Services provides an update on the timeframe for the new data system at a future date to the Adult Social Care and Health Overview and Scrutiny Sub-Board.
2. The Director of Adults and Community Services provides an exempt report on the options appraisal and when it will be implemented to a future Adult Social Care and Health Overview and Scrutiny Sub-Board.

That the Cabinet be advised that the Adult Social Care and Health Overview and Scrutiny Sub-Board supports the Draft Learning Disability Plan.

The Draft Learning Disability Plan illustrates a good example of how public documents should be produced at an appropriate literacy level to enable them to be accessed by the whole of the community and that Cabinet considers the same approach to be adopted in the production of all of the Council's publicly available documents.

5. Adult Social Care Procurement and Contracting Review and Action Plan

The Head of Strategic Delivery for Torbay and South Devon NHS Foundation Trust presented the Adult Social Care Procurement and Contracting Review Action Plan (as set out in the submitted report).

Members were informed that the update related to the progress against recommendations which arose from the Local Government Association (LGA) Review of Adult Social Care Contracting. It was noted generally good progress was being made and the work around the contract management policy and the procedural toolkit had been completed. Additional staff had been recruited to undertake the contract management and the Markets Team had undergone a restructure as a result of the LGA Review.

Members received responses to the following questions:

- Was social value included in contracts?
- Who could tender for contracts?
- Was the tender process wide enough so that it was also accessible to smaller businesses?
- When was the whole improvement plan due to be completed?
- What sort of timescale was there for delivery of all contracts?
- How was monitoring undertaken so that those areas falling behind could be identified quickly?
- What was the structure and interplay between Trust procurement and Council procurement?
- Were there common standards between the Trust and the Council procurement teams and ways of sharing information between the organisations?
- Was there engagement with the voluntary sector procurement alliance?

Resolved (unanimously):

That the Adult Social Care and Health Overview and Scrutiny Sub-Board notes the Adult Social Care Procurement and Contracting Review and Action Plan update report and recommends that:

1. the Director of Adults and Community Services shares information with the Task and Finish Group Review on Procurement relating to the work undertaken which allowed the revised work on Adult Social Care Procurement and Contracting to progress; and
2. the Director of Adults and Community Services be requested to encourage Torbay and South Devon NHS Foundation Trust to work towards expanding the range of contractors who may tender for contracts to include smaller firms within Torbay.

6. Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

The Sub-Board noted the submitted action tracker. The Senior Democratic, Overview and Scrutiny Officer provided the following updates:

- Update on Minute 30 - currently awaiting information from Torbay and South Devon NHS Foundation Trust regarding their report in relation to Hospital Standardised Mortality Ratio together with details of the number of agency staff that are currently employed by the Trust within Torbay and who were in the critical row of nursing;
- Update on Minute 30 – currently awaiting contact details for a member of the Devon Partnership Trust and the Integrated Care Board Social Services Team so that they may be invited to attend the Sub-Board meeting on 12 October 2023 to address how the change of mental health medication is being monitored and information being transferred to GP surgeries.

Chairman



Building a Brighter Future programme update

Page 8

14th September 2023



Agenda Item 5

- We are part of the New Hospital Programme and we see this as a once in a lifetime opportunity to make a real difference in how we deliver services with, to and for our people
- This is not only about building a better hospital in Torquay, but exploring opportunities to deliver our services in ways that provide better outcomes for our population and better working environments for staff across all the communities that we serve
- This gives us the opportunity to further build on our integrated approach to service delivery and will be led and shaped by our health and care model
- Building a brighter future focuses on our estate, our people and our digital set-up – these are where our biggest challenges are and where we can have the most impact



- £20 billion investment announced on 25 May
- 40 new hospitals – Torbay is included

Page 10

Standardised approach – Hospital 2.0

This ground-breaking standardised approach to building hospitals will mean that the process is faster, more sustainable, and more cost-effective. Reducing the time it takes from planning and design through to completion, commissioning and opening new buildings to patients.

- All schemes in the New Hospital Programme will proceed through the development phases up to Full Business Case prior to 2030
- Torbay is planned to complete by 2030.

The first of 3 stages – Strategic Outline Case, Outline Business Case and Full Business Case

There are four key principles within our Strategic Outline Case -

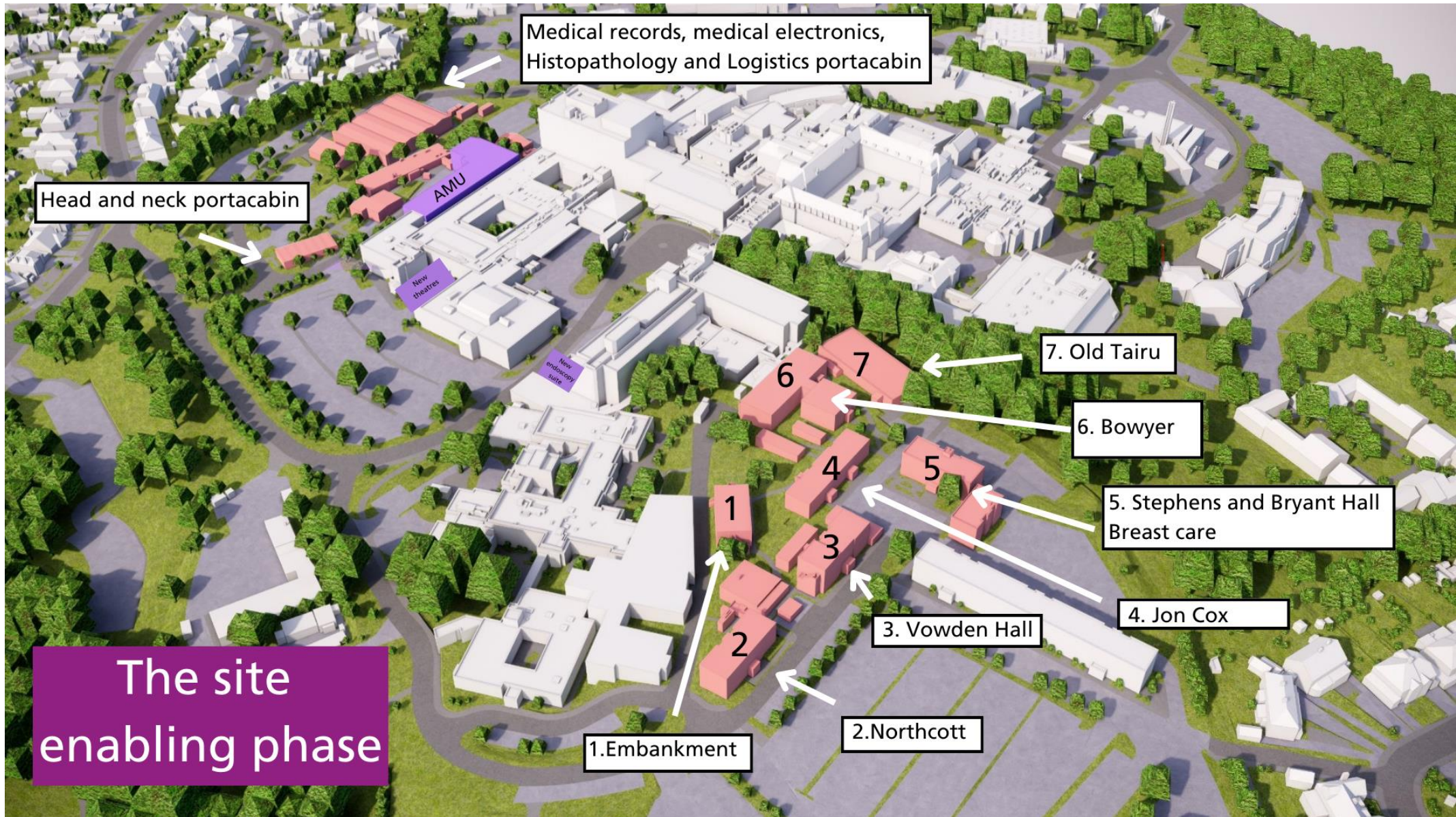
Page 14

- Re-providing all our medical and emergency surgery beds in Torbay Hospital
- Separating planned and unplanned services
- ED and Same Day Emergency Care services to be completely upgraded
- Moving our non-clinical services off our main hospital site

£50 million and includes:

- Site clearance
- Energy centres
- High voltage infrastructure
- Clinical hub building
- Still requires and Outline Business Case and Full Business Case

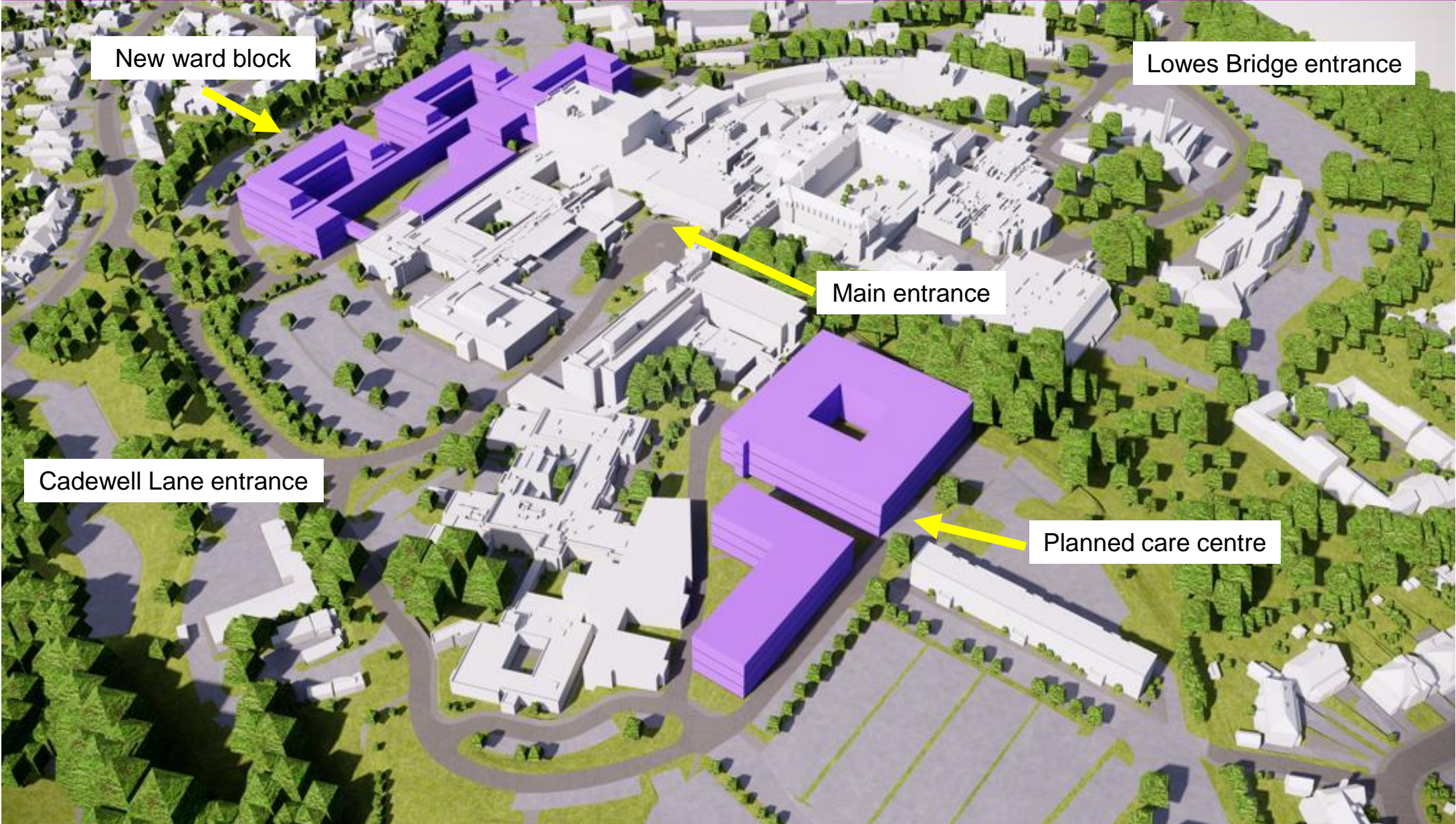
Site enabling plan







What the site could look like



Other site developments taking place

Acute Medical Unit	£15m	Opened November 2022
New Radiotherapy building	£2.8m	Opening Summer 2023
New Endoscopy Unit	£5m	Opening Winter 2023
New Theatres	£15m	Opening early 2024



Acute Medical Unit



New Endoscopy Unit



New Theatres

BUILDING A
**Brighter
Future**



Community Diagnostic Centre

Key modalities

• Plain film	7,500 scans
• Ultrasound	5,800 scans
• CT	9,760 scans
• MRI	8,460 scans
• Point of care testing	9,750
• Physiological measurement	4,200
• Other tests	600
• Total	46,070

This will have a significant impact on the ability of the Trust to reduce waiting times for all modalities noted.

Virtual Tour

<https://my.matterport.com/show/?m=QVBr4ga38b4>

Questions?

Thank you for listening

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

Date of meeting	Minute No.	Action	Comments
17/08/23	3	<p>Draft Strategy for Adult Social Care in Torbay</p> <p>Information concerning a website based approach for accessing care be provided to local MP's officers and other information offices within Torbay.</p>	<p>Director of Adults and Community Services and Head of Policy, Performance and Community Engagement to action.</p>
17/08/23	3	<p>Draft Strategy for Adult Social Care in Torbay</p> <p>A briefing note is circulated to all Councillors with information concerning the website based approach for accessing care.</p>	<p>Director of Adults and Community Services to action</p>
17/08/23	3	<p>Draft Strategy for Adult Social Care in Torbay</p> <p>The Head of Policy, Performance and Community Engagement is instructed to publicise information about the approach to accessing care to inform wider communities.</p>	<p>Director of Adults and Community Services and Head of Policy, Performance and Community Engagement to action.</p>
17/08/23	3	<p>Draft Strategy for Adult Social Care in Torbay</p> <p>The Head of Policy, Performance and Community Engagement is instructed to widen the inclusion of people with protected characteristics in future consultations and report back to the Adult Social Care and Health Overview and Scrutiny Sub Board at a later date.</p>	<p>Director of Adults and Community Services and Head of Policy, Performance and Community Engagement to action.</p>
17/08/23	4	<p>Draft Learning Disability Plan</p> <p>The Director of Adults and Community Services provides an update on the timeframe for the new data system at a future date to the Adult Social Care and Health Overview and Scrutiny Sub Board.</p>	<p>Added to the work programme as a future item – date to be confirmed - Director of Adults and Community Services to advise when update available.</p>

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

17/08/23	4	<p>Draft Learning Disability Plan</p> <p>The Director of Adults and Community Services provides an exempt report on the options appraisal and when it will be implemented to a future Adult Social Care and Health Overview and Scrutiny Sub Board.</p>	Added to the work programme as a future item – date to be confirmed – Director of Adults and Community Services to advise when update available.
17/08/23	5	<p>Adult Social Care Procurement and Contracting Review and Action Plan</p> <p>The Director of Adults and Community Services shares information with the Task and Finish Group Review on Procurement relating to work undertaken which allowed the revised work on Adult Social Care Procurement and Contracting to progress.</p>	Director of Adults and Community Services to action
17/08/23	5	<p>Adult Social Care Procurement and Contracting Review and Action Plan</p> <p>The Director of Adults and Community Services is requested to encourage Torbay and South Devon NHS Foundation Trust to work towards expanding the range of contractors who may tender for contracts to include smaller firms within Torbay.</p>	Director of Adults and Community Services to action
13/07/23	30	A representative from the Devon Partnership Trust and the Integrated Care Board, Social Services team to be invited to attend the meeting of the Sub-Board on the 14 September 2023 to address how the change of mental health medication is being monitored and information being transferred to GP surgeries.	Dr Colm Owens (Medical Director for Devon Mental Health, Learning Disability and Neurodiversity Provider Collaborative) invited – response outstanding.
13/07/23	30	Torbay and South Devon NHS Foundation Trust to share their report in relation to Hospital Standardised Mortality Ratio (HSMR).	Complete - Information circulated to Members via e-mail 05 09 23.

Adult Social Care and Health Overview and Scrutiny Sub-Board Action Tracker

13/07/23	30	Torbay and South Devon NHS Foundation Trust to provide details of the number of agency staff that are currently employed by the Trust within Torbay and are in the clinical row of nursing.	Complete - Information circulated to Members via e-mail 05 09 23.
23/02/23	25	<p>Arising from the Care Quality Commission Regulation of local authority functions relating to adult social care report.</p> <p>A Member Briefing is arranged for all Councillors to cover the Adult Social Care Strategy and governance with the Integrated Care Organisation.</p>	<p>Complete</p> <p>Briefings arranged:</p> <p>16 Nov – ASC Strategy</p> <p>20 Dec – Governance with the ICO</p>